


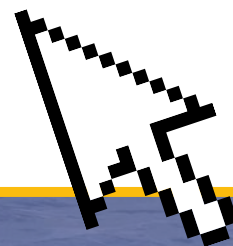
LANDMAR

— H O T E L S —

LANDMAR HOTELS

**EASY GUIDE to
booking a room
from our
website**


Step by step



**Guide prepared by the Autism Friendly
Club Association**

www.autismfriendlyclub.com

TABLE OF CONTENTS



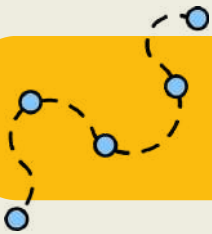
Information about this guide



Hotel LANDMAR
Costa de los Gigantes



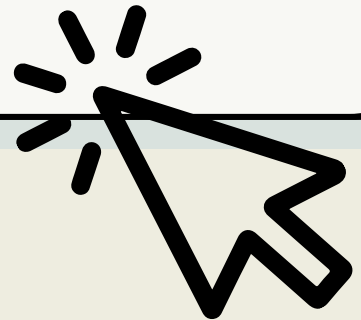
Hotel LANDMAR
Playa La Arena



Step by step to book a room



Information about this guide

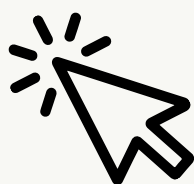
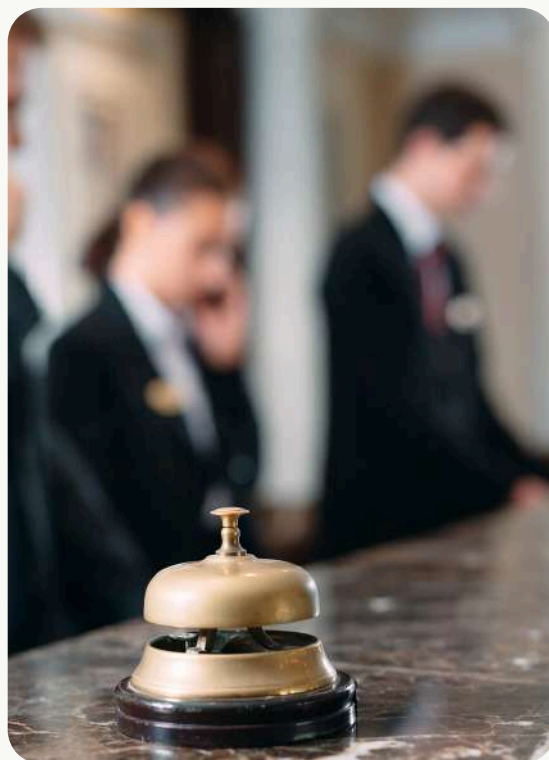


INFORMATION ABOUT THIS GUIDE

This guide is designed to help you book a room at our hotel through the website.

You will find the steps explained clearly and in an orderly manner, so that you can easily follow them.

You'll be able to see what to do at each stage of the process, from the search to the booking confirmation.



When you see this symbol, it means there is an external link.

Clicking on the link will allow you to view additional external information, such as a website or video.

WHO PREPARED THIS GUIDE?

This guide has been written and designed by the Autism Friendly association, a non-profit organization that adapts and certifies environments as friendly and accessible for autistic people.



Discover more **AUTISM FRIENDLY** sites at www.autismfriendlyclub.com or by scanning the QR code.

WHAT DOES IT MEAN TO BE AN AUTISM-FRIENDLY ENVIRONMENT?

A space certified as Autism Friendly must meet the following requirements:



It must have signage and visual aids that allow orientation around the establishment and decision-making.

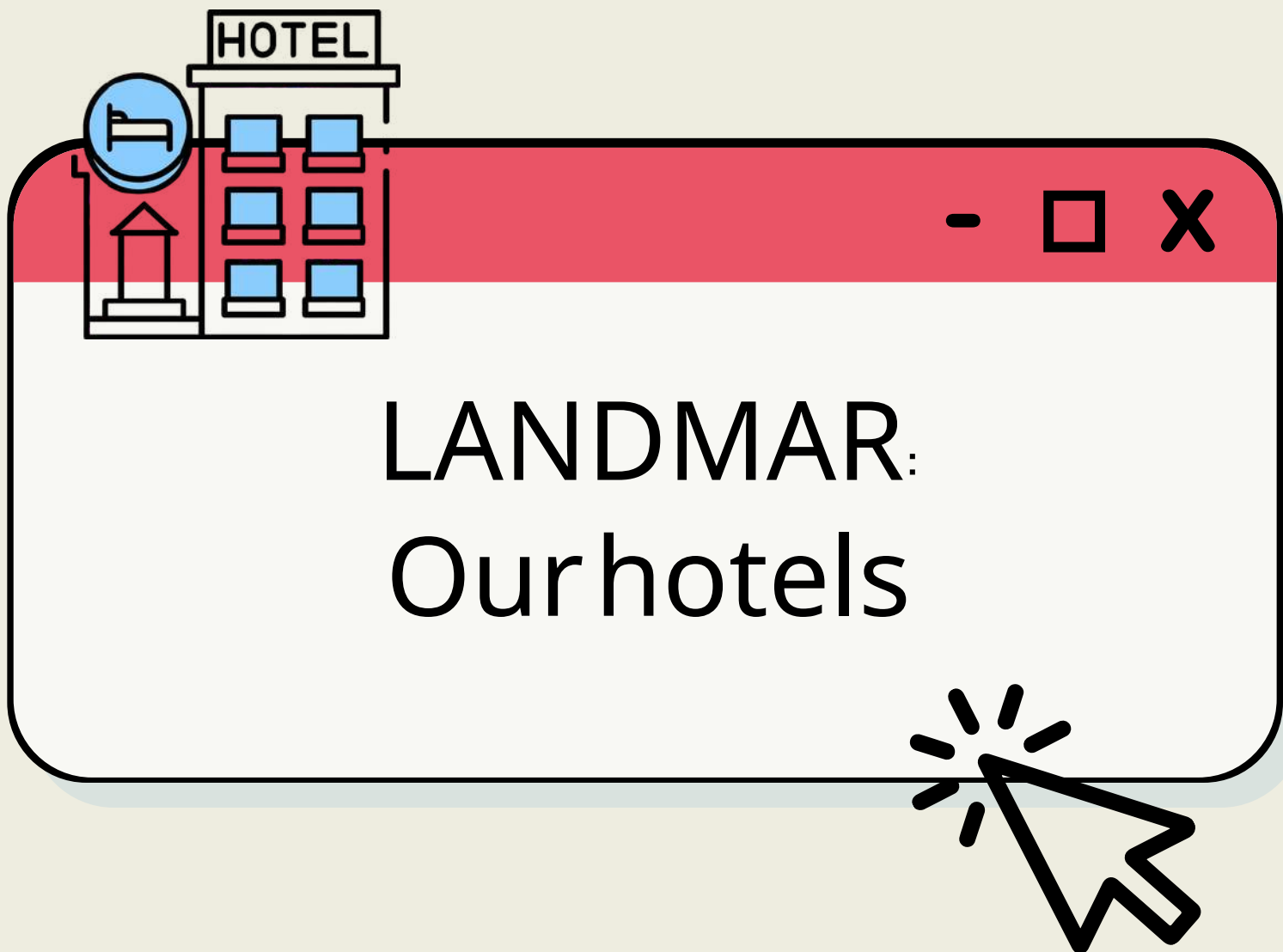


Apply specific protocols to care for autistic people.



Workers receive training on neurodivergence especially on Autism Spectrum Disorder.

These requirements are reviewed annually to ensure they continue to be met.



The Landmar Hotels chain is located in the south of Tenerife, in the Canary Islands.

You can choose between two hotels:

LANDMAR

COSTA LOS GIGANTES

— FAMILY RESORT —



LANDMAR

PLAYA LA ARENA

— OCEANFRONT HOTEL —



LANDMAR

COSTA LOS GIGANTES

FAMILY RESORT



LANDMAR

COSTA LOS GIGANTES

FAMILY RESORT

The hotel for you
and your

 **FAMILY**

Landmar Costa Los Gigantes Family Resort is one of the All Inclusive hotels with the most open spaces in the Canary Islands.

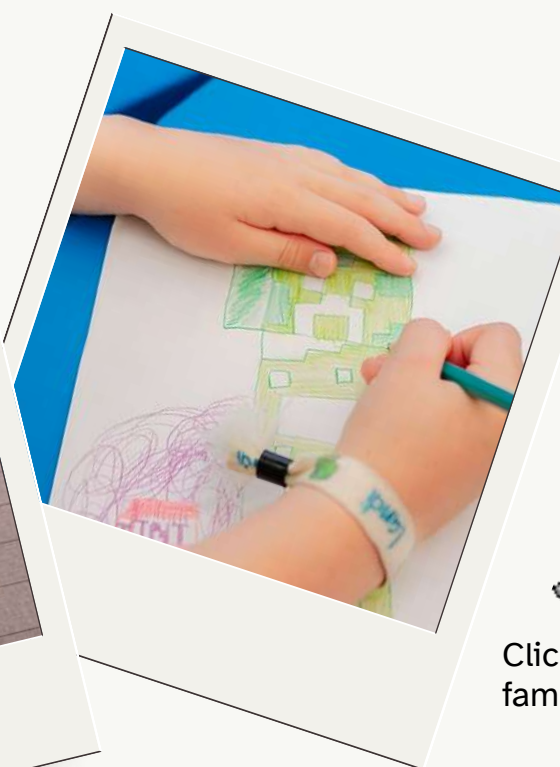
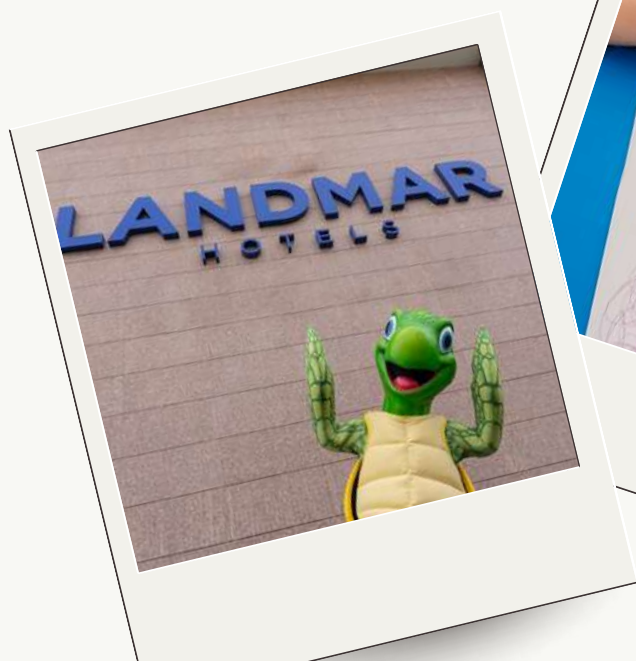
Our rooms are spacious and comfortable and are designed for the whole family.

Our mascot Landi will give children a unique memory of their vacation.

Not only do children enjoy themselves, there are also facilities and activities designed for adults.



-  Suites
-  Landi
-  Spa
-  Restaurants
-  Children's spaces
-  Sport zones
-  Stores
-  Swimming pools



Click to see a video of this family hotel.



FACILITIES



3 family pools
and 2 baby pools



1 swimming
pool with slide



Children's play areas
(Baby club and Landi Club)



Spa



Gym



Cinema



Teens Club
(zone for teenagers)



Outdoor sports
facilities



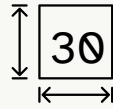
Multi-adventure
and mini golf



ROOMS



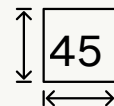
DOUBLE



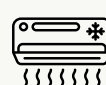
- Maximum 2 people
- Double bed
- Room size 30m2
- Bathtub
- Smart TV
- WiFi
- Air-conditioning
- Terrace



SUITE



- Maximum 4 people
- Double bed
- Sofa bed
- Room size 45 m2
- Bathtub or shower
- Smart TV
- WiFi
- Air-conditioning
- Terrace with garden views

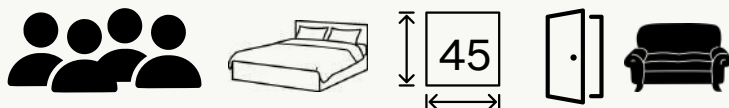




ROOMS



SUITE OCEAN VIEW



- Maximum 4 people
- Double bed
- Sofa bed
- Room size 45 m2
- Bathtub or shower
- Separate bedroom
- Smart TV
- WiFi
- Air-conditioning
- Terrace with sea views
- Coffee maker



DUPLEX ROOM



- Maximum 4 people
- Double bed
- Sofa bed
- Room size 60 m2
- Two floors (duplex)
- 2 bathrooms
- Smart TV
- WiFi
- Air-conditioning
- Terrace with sea views
- Coffee maker





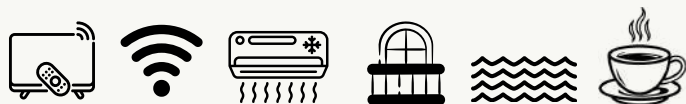
ROOMS



COUNTRY VILLAGE



- Maximum 5 people
- Double bed
- Sofa bed
- Room size 45 m2
- Bathtub or shower
- Separate bedroom
- Smart TV
- WiFi
- Air-conditioning
- Terrace with sea views
- Coffee maker



LANDMAR

PLAYA LA ARENA

— OCEANFRONT HOTEL —





This hotel is designed to offer you a special experience.

It is a place with quality, tranquility and privacy.








It's ideal for relaxing and enjoying yourself in peace.

If you want a more exclusive experience, you can choose the Platinum option.

Platinum is an adults-only area.

This area offers exclusive spaces and views of the Atlantic Ocean.



-  Swimming pools
-  Restaurants
-  Gym
-  Stores
-  Platinum
-  Sea views
-  Experiences



FACILITIES



2 outdoor swimming pools



Outdoor wellness area
(Thalasso Outdoor)



Gym



Bicycle parking



Outdoor sports area



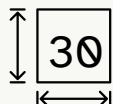
Exclusive areas for the PLATINUM category



ROOMS



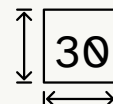
STANDARD



- Maximum 3 people
- Double bed
- Room size 30m²
- Ameneties
- Smart TV
- WiFi
- Air-conditioning
- Terrace



SUITE



- Maximum 3 people
- Double bed
- Sofa bed
- Room size 30 m²
- Ameneties
- Smart TV
- WiFi
- Air-conditioning
- Terrace with partial sea view

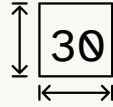




ROOMS



DELUXE



- Maximum 3 people
- Double bed
- Sofa bed
- Room size 30 m²
- Amenities
- Smart TV
- WiFi
- Natural light
- Air-conditioning
- Terrace with sea views



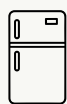
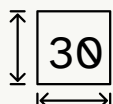


ROOMS

ADULTS ONLY



PLATINUM

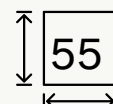


- Maximum 2 people
- Double bed
- Room size 30 m²
- Ameneties
- Smart TV
- WiFi
- Natural light
- Mini bar
- Air-conditioning
- Terrace with sea views or to the pool
- Access to exclusive areas



SUITE PLATINUM

- Maximum 2 people
- Double bed
- Room size 55 m²
- Ameneties
- Smart TV
- WiFi
- Natural light
- Mini bar
- Air-conditioning
- Terrace with sea views
- Bathrobe and slippers
- Pillow letter
- Access to exclusive areas





Step by step to book a room

STEP 1. ACCESS TO THE WEB

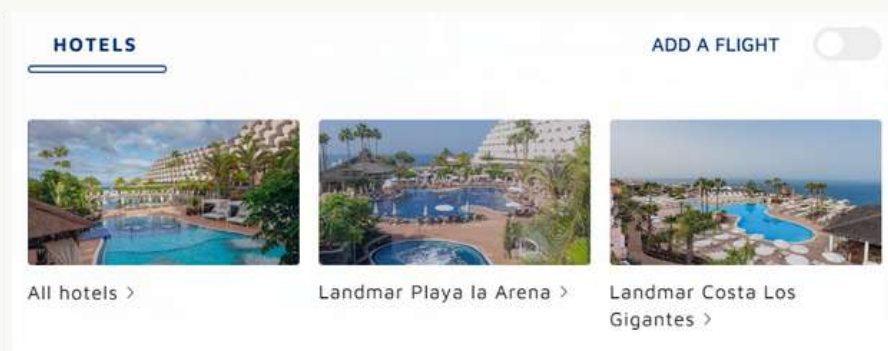
Scan or click on the QR code to access the main page.



STEP 2. CHOOSE THE HOTEL



In the search bar on the homepage,
Click on HOTEL - DESTINATION.



On the next screen,
Click on the hotel where you want to stay.



STEP 3. CHOOSE THE DATES

Click on your check-in date
and then on your check-out date.
The date range should appear in blue.



STEP 4. NUMBER OF GUESTS

LANDMAR PLAYA LA ARENA

08 JUN - 12 JUN

ACCOMMODATION 1

Adults - 2 + | Children - 1 + | Babies - 0 +

Children's ages: 2

Indicate the number of adults,
children, and babies.

When you tap on the children
or babies option, a slider bar
will appear.
to indicate their ages.

#Landmar Community

Enter your email to find out your benefits according to your level in the program

Your email:

By clicking "Book" you accept our [Privacy policy](#).

PROMOCODE:

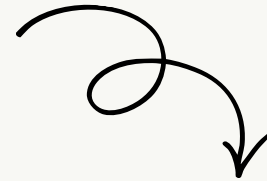
I am a Canarian resident

Enter your email address
and click on BOOK NOW.

BOOK NOW

STEP 5. CHOOSE THE ROOM

The next screen will show all available options for the chosen date and number of guests.





Superior

An extra touch of calm, with the ocean in the background. The Superior Room adds partial ocean views from its private terrace to the relaxing experience.

• See more

CHOOSE YOUR ROOM NUMBER

◀ Natural light Private terrace Air conditioning Landmar Amenities ▶

PAY NOW + A FREE MODIFICATION SEE DETAILS [Booking Terms & Conditions](#)

Breakfast included
Non-Refundable Discount

~~EUR 315.12~~
EUR 283.61
per night

~~EUR 1260.47~~
EUR 1134.42
Total (4x Nights)

-10% **SELECT**



Deluxe

Your pause, with the ocean as your horizon. The Deluxe Room offers a restful experience with open sea views from its private terrace. A space

• See more

CHOOSE YOUR ROOM NUMBER

◀ Air conditioning Landmar Amenities SMART TV with access to platforms WIFI ▶

PAY NOW + A FREE MODIFICATION SEE DETAILS [Booking Terms & Conditions](#)

Breakfast included
Non-Refundable Discount

~~EUR 343.47~~
EUR 309.12
per night

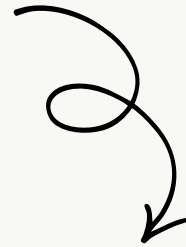
~~EUR 1273.07~~
EUR 1236.48
Total (4x Nights)

-10% **SELECT**

STEP 6. EXTRAS

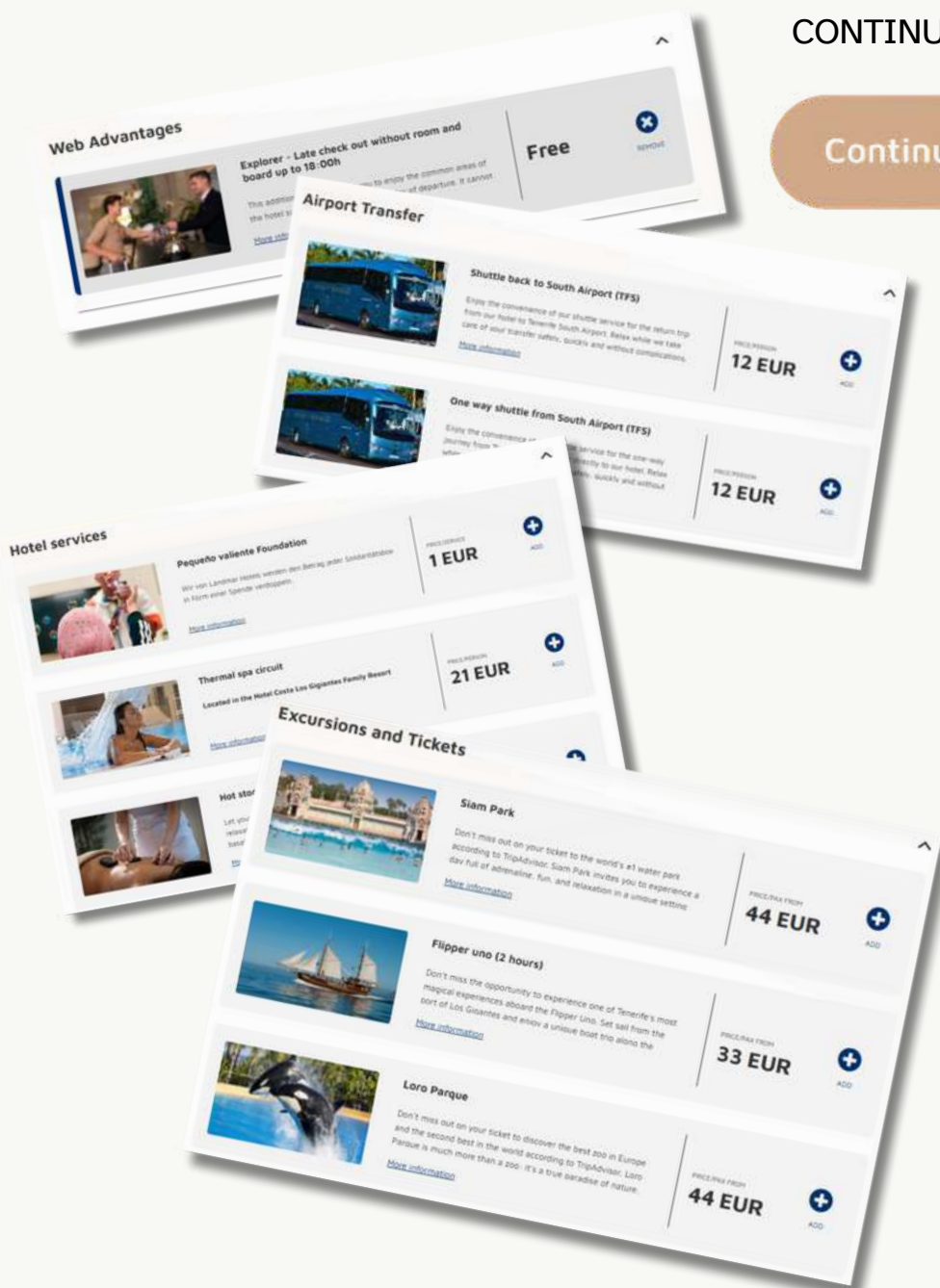
You can choose optional extra services:

- free web advantages
- transfer to airport
- spa services or celebrations
- excursions and tickets



When finished, click on
CONTINUE WITH MY BOOKING

Continue with my booking →



STEP 7. PAYMENT AND CONFIRMATION

The screenshot shows a booking confirmation form with two main sections: 'PERSONAL DETAILS' and 'COMPLETE YOUR BOOKING'. The 'PERSONAL DETAILS' section includes input fields for Name, Surname, Address, City, Province, Post code, Email address, Telephone (with a dropdown for country code), Mobile (only digits), and a large text area for 'Do you have any comments?'. The 'COMPLETE YOUR BOOKING' section includes 'PAYMENT INFORMATION' and 'PAYMENT METHOD:' with three options: 'Payment using payment gateway' (with VISA and MasterCard logos), 'Payment in installments: PayPal' (with PayPal logo), and 'Payment through Bizum' (with Bizum logo). Below the payment methods, there is a warning: 'This booking must be fully paid at the time of confirmation. EUR 1236.48 will be paid.' and three checkboxes for terms and conditions, data protection policy, and an autism-friendly experience.

Enter your personal details and choose how you will make the payment.

In the section DO YOU HAVE ANY COMMENTS? indicates that you are participating in the AUTISM FRIENDLY program .

The chosen payment gateway will be displayed on the next screen to proceed with the payment of the reservation.

LANDMAR

— H O T E L S —

